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| **Section:**  **Memory Care** | **Subject:**  **Visitation Standard – Memory Care** | **Date of Issue: 05/29/2024**  **Last Revised:05/30/2024**  **Last Reviewed: 05/30/2024** |

***Standard:***

The memory care neighborhood will remain open to visitors, and guests are encouraged to visit during the preferred hours set forth by the community.

***Procedure:***

1. Guests are encouraged to visit the memory care neighborhood during the preferred hours set forth by the community (8am to 8pm, Monday through Sunday, unless otherwise specified in the community’s lease agreement).
2. Guests will utilize the guest registry to sign in and out of the neighborhood upon arrival and departure.
3. Guests will be accompanied in and out of the secure memory care environment by a team member. See [Safe Haven Environment Policy](https://seniorlifestyle.navexone.com/content/dotNet/documents/?docid=6058)
4. Guests may need to wait for an available team member to grant access in and out of the secure environment.
5. Guests are expected to respect all residents and team members, and will be asked and expected to leave by the community should they fail to do so.
6. Visitation may occur within the secured memory care neighborhood.
   1. If visiting outside of the secure, memory care neighborhood, the visit may need to be supervised by a team member and/or approved by the respective resident’s Power of Attorney.
7. Individuals who are unauthorized to visit the community based on court order will be denied access, or asked to leave by the community.