



May 30, 2024

Re: Substitute Notice for HIPAA Breach Notification

We regret to inform you that on April 4, 2024, The Seasons was made aware of a potential Health Insurance Portability and Accountability Act (HIPAA) breach in protected health information (PHI) that, between approximately 2010 and 2016, a former employee improperly acquired, stored, and maintained resident (patient) related information of some residents. The PHI consisted of demographic data (full name and date of birth) and clinical data (prescription medications, prescription number, and a prescription date). In accordance with applicable law, we are notifying you. The Seasons attempted to notify impacted individuals by mail on May 30, 2024. Due to insufficient and/or possible out-of-date contact information for impacted individuals, The Seasons is providing this substitute notice.

The Seasons takes resident privacy seriously, and we are cooperating in a police investigation associated with this breach. As the investigation proceeds, we will provide you with more information, if necessary. We are committed to lessening the harm that this may have caused you and are taking appropriate measures to help prevent any similar incidents in the future, including following current and updated policies as well as providing education to our team members. We are continuing to strive to keep your information safe and taking steps to regain your trust in our community.

This message constitutes substitute notice for those individuals that we were unable to reach. Unless you were a resident at The Seasons in a licensed unit between 2010 and 2016, you are unlikely to be one of the impacted individuals. If you have any questions or believe you may have been one of the individuals with an unknown address, please contact us by phone at 855-570-2385, email us at directorofcompliance@seniorlifestyle.com, or contact us by mail at Compliance Officer, 303 E Wacker Drive, Suite 2400, Chicago, IL 60601.